CLIK
Computer Literacy & Internet Knowledge Test

A basic computer literacy test.

Measures proficiency with:
- Using internet browsers
- Email applications
- Web processing programs

Estimated Time: 10 minutes

The Computer Literacy and Internet Knowledge Test (CLIK) is an assessment of basic computer skills. It measures a person's proficiency with using Internet browsers and common desktop applications, such as email and word processing programs. The test consists of two 3-minute task-oriented simulations, followed by ten multiple choice questions. Since it is designed as a test of the kind of basic computer literacy that is required in many work environments, it can be used for any position which requires basic computer skills, such as receptionists, customer service representatives, medical billers, data entry clerks, administrative assistants, and more.

Score Report Data That Helps You Hire

Each report provides powerful information in an intuitive and easily understandable format.

What you’ll find:
1. **OVERALL PROFICIENCY**: either Not Proficient, Proficient, or Highly Proficient
2. **RAW SCORE**: Number of correct questions
3. **ITEMIZED Q&A**: Every question and whether the applicant answered that question correctly

Results are instant – view your candidates’ score reports as soon as they finish the assessment.
Scientifically Validated

The CLIK test has been extensively validated for a wide range of positions that require basic computer knowledge. The test is highly correlated with job performance in such roles. Individual results on the CLIK have also been demonstrated to be highly reliable and consistent.

Top Positions for the CLIK

- Administrative Assistants
- Clerical Workers
- Data Entry Clerks
- Customer Service Reps
- Receptionists
- Medical Billers

Case Study

One company gave the CLIK to employees in clerical and administrative positions and found that there was a strong correlation (0.50) between CLIK scores and job performance, as measured by supervisory ratings.

Job Performance by CLIK Ranking

- 68% Proficient or Better
- 20% Not Proficient

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